

2019 Southwest Regional Meeting
Glenn Eyrie Castle
Colorado Springs, CO
July 26-28, 2020

As President, this member attended the Southwest Regional Meeting (SWR) to represent California.

The meeting was held on the grounds of Glenn Eyrie Castle outside of Colorado Springs, CO. The surrounding area was beautiful with many interesting rock formations. We were allowed to walk through the castle on a self-tour, our meetings were held in the carriage room and meals were in the Castle Dining Room.

There were 10 CEUs presented. The topics were relevant for us to take home and utilize, including: "Revenue Cycle Management"; "Everyone in Healthcare Can be a Leader"; "Management, Leadership and Mentorship, "Oh My"; "7 Ways Leaders Create Accountability". We also had a Leadership Interactive Activity outside in which we learned how communication, different leadership styles and working together makes a difference.

The business meeting was pretty short. It was announced the 2020 SWR would be hosted by New Mexico. Much of the business discussion concerned the proposed bylaw amendments at the upcoming AAMA Annual Conference in Greensboro, NC.

There were many attendees I hadn't met before but had the opportunity to talk with. It was a very good networking opportunity.

This member thanks CSMA for the opportunity to represent it at this meeting.

Nancy Lizon, CMA (AAMA)
CSMA President