

1 California Society of Medical Assistants
2 AAMA 65th National Conference
3 Westin Hotel Houston, Texas
4 Second Delegate's Report
5 September 24-27, 2021
6

7 This delegate was elected to the third delegate position at the 2020 CSMA Annual meeting via
8 Zoom. Due to the absent position of the Vice President this delegate was moved up in position
9 to serve in the 65th HOD in Houston, Texas as the Second Delegate.

10
11 The CSMA was unable to elect the position of the Vice President during the 2020 CSMA
12 election, in turn generating an available seat within the CSMA. Due to the CSMA bylaws the
13 third delegate position moved into the second delegate position, the fourth delegate moved
14 into the third delegate position and the first alternate delegate moved into the fourth delegate
15 position.

16
17 The first session offered by the AAMA at the 65th National conference was inclusive for "first
18 timers" in attendance – "First Timers & Students Reception". This session offered time for first
19 timers and the BOT to gather and get to know one another as much as possible in the
20 permitted time. Newcomers were able to sit and talk with the current and potential BOT
21 members and ask any questions they had regarding AAMA as a whole. A warm welcome along
22 with the introduction of the current BOT members took place followed by mingling of current
23 BOT members and potential BOT members that were running for office for the next term.

24
25 The following session that was offered by the AAMA at the 65th National Conference was the
26 "BOT Meeting". The Board of Trustees is the elected body of national officers and trustees. The
27 board meets to discuss the business of the association and make decisions for its future. At this
28 session AAMA members were able to sit in the gallery and observe the meeting and the
29 candidates as they spoke. The president gave a warm welcome to all and introductions of the
30 board followed. June meeting minutes were approved by the board and updates followed.
31 Membership was reported with an increase of 8% from August 2019 to August 2020.
32 "Marcom", AAMA Marketing and Communication teams, were approved to purchase additional
33 T-shirts and static clings. Marcom will also be hosting a "video contest" for AAMA members.
34 The "CEB", Continuing Education Board, will be hosting a "Back to School" special. The 66th
35 AAMA Annual Conference was to be held in Minnesota, however, there were concerns about
36 safety and Minnesota will not be hosting next year's AAMA National Conference. Minnesota
37 will be reconsidered for the future. South Carolina was 2nd in line and has accepted. The AAMA
38 66th National Conference will be held in Myrtle Beach, South Carolina, October 20 through
39 October 24, 2022.

40
41 The House of Delegates convened in the Galleria Ballroom on the second day of the AAMA
42 National Conference. During the House of Delegates, the future leadership of the AAMA is
43 elected. While observing and participating in the annual meeting of state delegates during the
44 House of Delegates, CSMA delegates experienced how the business of the association was

45 conducted, including bylaws changes, resolutions, and the election of new officers and trustees.
46 All delegates were to be in their seats 15 minutes before the HOD began. Once delegates
47 entered the HOD they were not supposed to leave. Delegates in attendance were allowed to
48 bring in items such as laptops, food, and drink. Water was provided at each table when
49 requested. The Pledge of Allegiance took place followed by the National Anthem and then
50 introductions. Voting power was stated as 155 with 134 registered and 21 proxy. Majority was
51 79 and 2/3rd's was 103. The agenda was accepted followed by acceptance of the Rules of the
52 House. Information that was reviewed at the BOT meeting was also presented and reviewed
53 during the HOD. The Nominating Committee report was reviewed and the candidates for all
54 positions for the next term were announced. Nominations "from the floor" were asked for each
55 position.

56
57 At the "Meet the Candidates Forum" delegates heard a speech from each candidate running for
58 the elected offices of the association. Candidates that were listed on the slate of candidates
59 (and if there were any nominations from the floor) gave a five-minute speech. Each candidate
60 had to answer the question "what do you see as the most pressing issue with AAMA and what
61 strategies would you use?" within their five-minute time limit. Candidate speeches were
62 followed by engagement of individual candidates at each state table for follow-up questions by
63 delegates and answer from candidates. The time that each candidate had with each state table
64 was limited and timed but was sufficient for the answers the candidates had to questions that
65 were being asked. Varied candidates did not provide concrete answers to questions that were
66 asked or they did not have answers at all. This session allowed for perspective to take place and
67 conversations around decisions of the delegates in regards to voting and the best choice of
68 candidate to make the biggest positive difference within the AAMA.

69
70 The "Reference Committee Hearing" allowed for members to join a session in between the
71 morning and evening sessions of the House of Delegates to voice on issues before the House,
72 including reports, bylaws, and resolutions. At this event any delegate, alternate, or AAMA
73 member may speak. Delegates, as individuals who wish to speak, stand at a microphone and
74 are called upon by the Reference Chair at which point delegates state their name, credential,
75 and state affiliation. During this session, the HOD and Reference Committee take minutes of all
76 that is taking place and being discussed. After each officer report, delegates were able to ask
77 questions and for any clarification that was needed. In addition, each bylaw was read and many
78 comments took place. Many voices spoke out about needed clarification on bylaws that
79 seemed to be missing information or did not state the entire bylaw in the provided packet of
80 materials. Additional voices spoke out about their perspective in situations where bylaw
81 amendments would not benefit the AAMA as a whole.

82
83 The evening session of the HOD approved all reports presented and reviewed and filed for
84 future reference. After a full day of essential House of Delegates business, the AAMA House of
85 Delegates elections took place and the AAMA House of Delegates elected the following officers
86 and trustee. Voting results are as listed:

87 Executive Committee:

- 88
- Vice President - Deborah Novak, CMA (AAMA)

- 89 • Speaker of the House - Monica Case, CMA (AAMA)
- 90 • Vice Speaker of the House - Aimee Wicker, CMA (AAMA), PCMH CCE

91 Trustees:

- 92 • Sherry Bogar, CN-BC, CMA (AAMA) One year position
- 93 • Natasha Geno, ATS, CMA (AAMA)
- 94 • Candy Miller, CMA (AAMA)
- 95 • Jane Seelig, CMA-A (AAMA)
- 96 • Sandra Williams, CMA (AAMA)

97 Nominating Committee:

- 98 • Kim Cooper, CMA (AAMA)
- 99 • Summer O’Neal, CMA (AAMA)
- 100 • Jaquelin Harris, CMA (AAMA)
- 101 • Aimee Quinn, CMA (AAMA)

102 The House adopted 14 bylaws amendments: 21-01 through 21-04, 21-06 through 21-07, 21-09,
103 21-13 through 21-18, and 21-20. All the details on each amendment for the 2021 Proposed
104 Bylaws Amendments for the AAMA Bylaws can be read in the “Member Downloads” section of
105 the website (sign-in required). No resolutions were submitted to the House.

106
107 The 65th AAMA Annual Conference concluded with the Presidents Banquet. The Presidents
108 Banquet took place in the Galleria Ballroom on the last evening of the AAMA 65th National
109 Conference. Cocktail attire was required to attend this event. The “Parade of Presidents” took
110 place at the beginning of the Presidents Banquet. In a special celebration for the 65th AAMA
111 Annual Conference, the 2021 winners of the Awards of Distinction, student essay competition,
112 and CMA (AAMA) Employer of the Year Award was honored during this event. The complete list
113 of 2021 winner will be published in the January/February issue of CMA Today, and on the
114 website as well. The next AAMA president, Patty Licurs, CMA (AAMA), CPC, was officially
115 installed as AAMA president. All California attendees sat together during this event and had
116 time to connect and enjoy one another’s company.

117
118 This delegate thanks the California Society of Medical Assistants for entrusting this delegate to
119 vote on behalf of our society.

120
121 Ashlyn James, CMA (AAMA)
122 Second Delegate